Student Support Annual Monitoring

SSW Unit:

AMR: Staff Profile and Cover Sheet

Short introduction summary about your unit.

Staffing

Name and Job Title with short description of role.
Include pictures, if possible.

Key Performance Indicators:
What KPIs did you set for [add year]
Evidence for progress towards meeting KPIs:
To provide all enquirers with clear, full and accurate information.
Enhancement of the Student (and staff) experience:
Please list the Unit's Key Developments for [add year] and indicate how they have enhanced the student experience.

Feedback:
How are the expectations students should have of this unit agreed and managed?

Describe the methods used to obtain student (and staff) feedback:

What are the key messages from this feedback?

External Benchmarking:

Is this unit subject to requirements of the QAA code of practice or requirements of other professional bodies? Please list:

No

How does the unit ensure that it meets these requirements?

Key Performance Indicators for [add year] (these should be quantifiable).

Other Issues

Unit:

Action Plan for [add year]					
Aim	**Actions**	**Responsibility**	**Timeline**	**Indicator of success**	**Achievement**

Action Plan for [add year]				
Aim	**Actions**	**Responsibility**	**Timeline**	**Indicator of success**